

TEXAS ALARMS (KENYA) LIMITED
SERVICE/MAINTENANCE CONTRACT

This agreement of annual service and maintenance is made on the _____ day of _____ 20__ between **TEXAS ALARMS (K) LTD of P.O Box 81711**, Mombasa, hereinafter called the “company” and hereinafter called the “subscriber”.

WHEREAS it is agreed as follows;-

1. The company shall carry out regular, periodic and comprehensive maintenance of the alarm system installed at the premises of the subscriber at every quarter of the year amounting to four inspections a year and, as and when need arises.
2. The said maintenance to be done each quarter of the year and, as and when necessary, shall be at the rates as detailed in the succeeding paragraph below.
3. The company shall carry out the said periodic maintenance free of charge for labour. The Subscriber shall bear the cost of replacement of spares or components of the sensors, electric fence, inverter and CCTV if necessary. Only the labour shall be provided free of charge by the company.
4. The subscriber shall permit the company’s technician, agent, representative or officer to enter into the premises of the subscriber at all reasonable time and with bonafide credentials, to inspect, rectify, repair and maintain the alarm system and the connected accessories/fittings as deemed necessary by the company without any prior notice.
5. The company shall display at a prominent place around the alarm system a chart/card outlining details of inspections/maintenance carried out by the company. The subscriber shall sign in the prescribed column after each such inspection and ensure the card is updated after each visit of the technician.
6. The subscriber shall remit the annual maintenance charges within the first three months of having made the service contract. The said charges shall be reflected in the ensuing invoice after the service contract is signed.
7. This contract of maintenance/service is valid only for a period of one year from the date of entering into the agreement and shall cover all equipments, control panels, sensors and electric fences installed by other companies but the back- up services is provided by this company.
8. Neither the company nor its servants or agents shall be under any liability to the subscriber for any injury, loss or damage whatsoever and howsoever caused, or arising out of or, in connection with any act of commission or omission of the part

of the company, its servants or agents including any injury, loss, damage or death whatsoever and howsoever caused.

9. The annual maintenance/service charges are as under:-

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|------------------------------------|-----------------------|
| ❖ Automatic system | Kshs. 10, 000/- + VAT |
| ❖ Electric Fence (up to 100 posts) | Kshs. 10, 000/- + VAT |
| ❖ Electric Fence (above 100 posts) | Kshs. 15,000/-+VAT |
| ❖ C.C.T.V 4 channel | Kshs.10,000/-+VAT |
| ❖ C.C.T.V 9 channel | Kshs. 15,000/-+VAT |
| ❖ C.C.T.V 16 channel | Kshs. 25,000/-+VAT |

(Please tick appropriate service)

SUBSCRIBER(S) NAME_____

COMPANY'S REP_____

TITLE_____

TITLE_____

SIGNATURE_____

SIGNATURE_____